

RADIALl'S QUALITY POLICY



Radiall's strategy is based on three key objectives:

Customer Satisfaction, Employee Fulfillment, and Business Prosperity.

The Quality Management System should mobilize the entire staff to achieve these objectives, through:

- An efficient steering of processes to serve internal and external customers.
- A continuous improvement approach toward operational excellence in order to maintain Radiall's quality image at the highest level.
- The implementation of Radiall's four values:
 - **Dare to be audacious** in order to develop an entrepreneurial and innovative culture
 - **Make it simple** to be more agile and aim to always be first
 - **Be genuine** in order to know how to adapt ourselves to change
 - **Grow together** to allow self-fulfillment and contribute to a better world

Compliance with applicable laws and regulations (social, ethical, environment, safety...)


D. BUTTIN
Group's Chief Operating Officer


P. SIVADÉ
Corporate Quality Director

RADIALL'S COUNTERFEIT POLICY



Products offered for sale by Radiall must be authentic. The sale of counterfeit products is strictly prohibited. It is Radiall and Radiall's suppliers' responsibility to source, sell and fulfill only authentic products. Radiall has implemented a documented procedure via our AS9100 quality system and designed its requirements, practices and methods related to parts management, supplier management, procurement and code of conduct of personnel to adhere to the intent of counterfeit electronic parts standard SAE AS5553.

We work with manufacturers, rights holders, vendors and sellers to improve the methods we use to detect and prevent counterfeit products from reaching our customers. As a result, we remove suspicious listings based on our own review of products.

We encourage customers who have product authenticity concerns to notify us. We will promptly investigate and take all appropriate actions to protect them.

Radiall performs random supply chain checks to ensure this policy is being followed. Radiall reports all occurrences of counterfeit parts, as appropriate, to customers, government reporting organizations (e.g., GIDEP, FGCPMP), industry supported reporting programs (e.g., ERAI) and criminal investigative authorities.


D. BUTTIN
Group's Chief Operating Officer


P. SIVADE
Corporate Quality Director

At Radiall, we are dedicated to listening and satisfying the needs of all stakeholders by giving priority to environmental protection, human health, and safety.

In accordance with all applicable regulations and requirements, Radiall is committed to:

- Ensuring compliance of activities with applicable regulations
- Reducing the risks and impacts of operations, aiming for “0 accidents” in terms of safety and environment by:
 - Conducting a structured analysis of the risks and impacts
 - Mastering and reducing industrial emissions and discharges (into air, water and soil)
 - Controlling and optimizing consumption of natural resources (energy and raw materials)
 - Taking safety and environmental concerns into account right from the product design stage
- Implementing the best health, safety, and environmental practices across the Radiall group.
- Promoting the adoption of health, safety and environmental principles from suppliers and service providers.

D. BUTTIN *Chief Operating Officer, Radiall Group*

